



More benefits. More support. More care.

UHC Care Advantage is a specialized Medicare Advantage plan with benefits beyond Original Medicare. It's a great option for eligible residents in assisted living, memory care or independent living communities.

United
Healthcare®



More collaboration. More help. More independence for you.

Get added support and guidance to help you feel more confident. Extra benefits and features such as a dedicated care team, on-site and virtual health care visits, and 24/7 phone support may help you with your independence for as long as possible.

Find out more or enroll in **UHC Care Advantage**.



<First Name><Last Name>
Licensed Sales Agent
<1-XXX-XXX-XXXX>, TTY **711**
<Day>-<Day>, <X> a.m.-<X> p.m. <XX>



uhccareadvantage.com



More hands-on care for your needs



More personalization

We build our care around you. **UHC Care Advantage** offers a dedicated care team. We help customize the care to what's right for you.



More care experience

With years of experience coordinating care, your care team works with you, your family, your caregiver and your primary care provider to help keep everyone up to date on your health.



More access to support

We understand needs can arise at any time, day or night. Our dedicated care team provides on-site and virtual care, and 24/7 phone support.

More around-the-clock care

Our dedicated care team provides support to help address the questions or health needs you may have.



Personalized attention

- Customized care plan
- Specialized attention to your needs and concerns
- Personal relationships with your care team through on-site and virtual visits



Coordinated care

- Dedicated care team that collaborates with providers and community staff to provide needed care and address urgent issues
- Care plan coordination in case of hospital or emergency room visits to help minimize care gaps



Enhanced communication

- Family support and engagement
- Communication between family members, caregivers, primary care providers and community staff
- 24/7 phone support



Ongoing care

- Preventive and follow-up care
- Treatment monitoring so you get the most out of your care

A plan that offers more of what you're looking for

UHC Care Advantage covers Original Medicare benefits and includes extra benefits and features. More care for you.

Benefits and features*	Description	UHC Care Advantage
 Dedicated care team	Additional care and coordination provided by a dedicated care team.	✓
 Over-the-counter (OTC) products and healthy food	Credit every month for healthy food for qualifying members and OTC products.	✓
 Transportation assistance	Trips to or from doctor visits and the pharmacy.	✓
 Routine podiatry	Foot care visits for nail trims and other covered preventive care.	✓
 Vision coverage	Allowance for eyewear every year, plus routine eye exam and lenses.	✓
 Hearing coverage	Annual routine hearing exam plus hearing aids every two years.	✓
 Dental coverage	Dental allowance for covered services like cleanings, fillings, x-rays, crowns, dentures and implants.	✓
 Prescription drug coverage	Coverage for many prescription services, including Medicare Part D prescription drug coverage.	✓

*Benefits, features and/or devices may vary by plan/area. Limitations, exclusions and/or network restrictions may apply. OTC and food benefits have expiration time frames. Review your Evidence of Coverage (EOC) for more information. The healthy food benefit is a special supplemental benefit only available to chronically ill enrollees with a qualifying condition, such as diabetes, cardiovascular disorders, chronic heart failure, high blood pressure and/or high cholesterol, and who also meet all applicable plan coverage criteria. There may be other qualified chronic conditions not listed. Routine transportation not for use in emergencies. A trip is one-way and roundtrip is two trips. The plan only covers hearing aids from a UnitedHealthcare Hearing network provider. Other hearing exam providers are available in the UnitedHealthcare network. If your plan offers out-of-network dental coverage and you see an out-of-network dentist, you might be billed more. Network size varies by local market. Annual routine eye exam and an allowance for contacts or one pair of frames, with standard (single, bi-focal, tri-focal or standard progressive) lenses covered in full every year. Virtual care and 24/7 phone support not for use in emergencies.



To find the formulary (drug list) for UHC Care Advantage, visit uhc.com/medicare



More communication with families

“I am **very pleased with the services** provided by UnitedHealthcare. They have assisted my mother with lung X-rays, medication, blood draws, ultrasounds and many other services that would have required a doctor’s office or hospital.

The [care team] is proactive in diagnosing any change in Mom’s

health, which reduces stress and discomfort while battling her illness. They communicate well with me and my family, and also Mom’s primary care doctor. I strongly believe they are a wonderful addition to Mom’s medical care. I would **highly recommend** this plan to all residents in assisted living or long-term care.”



— Mary Kay,
Daughter of plan member

Medicare 101: More to know

UHC Care Advantage is a specialized Medicare Advantage (Part C) plan. It's a great option for residents in assisted living, memory care or independent living communities.

Original Medicare

Provided by the federal government



Part A

Helps pay for hospital stays and inpatient care



Part B

Helps pay for doctor visits and outpatient care

After you enroll in Original Medicare, here are two of the ways to get additional coverage:

Add one or both of the following to Original Medicare:

or

Choose a Medicare Advantage plan:

Medicare Supplement Insurance

Offered by private companies

- Helps pay some of the out-of-pocket costs not paid by Original Medicare

Medicare Part D Plan

Offered by private companies

- Helps pay for prescription drugs

UHC Care Advantage (Institutional-Equivalent Special Needs Plan)

- Special Needs Plan for those who are enrolled in Original Medicare parts A and B, live in the plan service area and require the same level of care usually provided in an institutional setting
- Benefits, provider choices and drug formularies designed to best meet the needs of groups they serve
- Includes Part D, which helps pay for prescription drugs

This is one type of Medicare Advantage plan – other options are available.

Common terms

We understand health care can sometimes be hard to navigate. Here are some descriptions of common terms to make things a little easier.



An **assisted living community** is a long-term living option for people who are mostly independent but may need some personal care services. Or for people who need a low level of medical care, such as transportation, medical monitoring and basic supervised care available around the clock.



Memory care in an assisted living community is a specific type of care for people with dementia, Alzheimer's and other memory issues. Also called **special care units (SCUs)**, they are typically secured spaces with 24-hour supervised care for those with cognitive needs.



Independent living offers residents a safe living environment with minimal assistance and convenient access to dining, medical care, entertainment and more.



Medicaid is a joint federal and state program for people of all ages whose income and resources may not be enough to pay for health care. A **dual eligible** person is eligible for both Medicare and Medicaid. To find out more about Medicaid, visit medicaid.gov.

Medicaid and how it works with UHC Care Advantage

- Medicaid is not a requirement for the plan
- Enrolling in the plan will not affect a Medicaid application or a person's Medicaid status
- Medicaid may cover certain things (such as room and board) not covered by the plan

Are you eligible?

You're eligible for UHC Care Advantage if you can say yes to the following:

- I'm a Medicare beneficiary who's entitled to Medicare Part A
- I'm enrolled in Medicare Part B
- I reside in the plan service area
- I meet the level of care as determined by the state (this is an evaluation of medical, cognitive and functional needs and abilities)





More resources. More collaboration. More benefits.

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Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare. Enrollee must be enrolled in Original Medicare parts A and B, live in the plan service area, and require the same level of care usually provided in an institutional setting. Nursing home is an exclusion criteria.

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